

# Side-by-Side Installation Compatibility for Project and Visio with Office MSI and Office 365 ProPlus Click-to-Run

## Frequently Asked Questions

### CUSTOMER VERSION

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## Overview

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Some scenarios for installing Project or Visio side-by-side with Office aren't supported by Microsoft. Whether a given side-by-side scenario is supported depends on what version of the product the customer installs (for example, 2013 or 2016) and what setup technology the product uses (MSI or Click-to-Run [C2R]). Here's the support statement:

Side-by-side installations of the same version that use different setup technologies aren't supported.

For example:

- Project Professional or Standard 2016 (which use MSI) can't be installed side-by-side on the same device with the 2016 (Wave 16) release of Office 365 ProPlus (which uses Click-to-Run).
- Visio Professional or Standard 2013 (which use MSI) can't be installed side-by-side on the same device with the 2013 (Wave 15) release of Office 365 ProPlus (which uses Click-to-Run).

## Supported and unsupported scenarios

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### 1. Which side-by-side installation scenarios are supported?

With the launch of the 2016 build, the desktop cloud subscriptions will be upgraded to 2016 bits, affecting their compatibility with the different MSI versions, as demonstrated below. Please refer to the following table to understand which scenarios are supported. (Yes = Supported; No = Not supported)

		Office Version					
		C2R		MSI			
		2016 release of Office 365 ProPlus or Business	2013 release of Office 365 ProPlus or Business	Office Professional Plus or Standard 2016	Office Professional Plus or Standard 2013	Office Professional Plus or Standard 2010*	
Project/Visio Version	C2R	2016 release of Pro for Office 365	Yes	No	No	Yes	Yes
		2013 release of Pro for Office 365	No	Yes	Yes	No	Yes
	MSI	Professional or Standard 2016	No	Yes	Yes	Yes	Yes
		Professional or Standard 2013	Yes	No	Yes	Yes	Yes
		Professional or Standard 2010*	Yes	Yes	Yes	Yes	Yes

\*Mainstream support for 2010 products ends October 13, 2105.

## 2. Will Microsoft start supporting the side-by-side installations above that are not supported?

There are no plans to do so. To help avoid issues, with the launch of Office 2016, customers are blocked from downloading versions of the desktop applications that would be unsupported with applications already installed on machines.

## Purchasing guidance

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### 3. My organization wants to use/purchase new Project and/or Visio licenses for use alongside Office 365 ProPlus. What should we purchase?

You should purchase Project Pro for Office 365 and/or Visio Pro for Office 365.

### 4. My organization wants to use/purchase new Project and/or Visio licenses for use alongside Office 2016 MSI. What should we purchase?

You should purchase Project Standard or Project Professional 2016 and/or Visio Standard or Visio Professional 2016.

**5. My organization purchased Project Professional and/or Visio Professional licenses with Software Assurance (SA) through an EA and are now paying SA only for those licenses. Do we need to reinvest in all new licenses for Project Pro for Office 365 and/or Visio Professional for Office 365 to transition to the cloud?**

No. As an EA customer with Project Professional SA or Visio Professional SA, at your next EA anniversary or renewal, you may transition those licenses to Project Pro for Office 365 or Visio Pro for Office 365 for the price of SA through the From SA Transition Benefit. Work with your Microsoft representative or Microsoft Licensing Solution Provider (LSP) to make the transition.

**6. My organization owns Project Standard and or Visio Standard licenses. Why do we have to pay to step-up to Pro licenses?**

Visio Pro for Office 365 and Project Pro for Office 365 are sold at competitive prices that reflect the incremental value of user licensing, always up-to-date cloud subscriptions, and the additional product value in the Pro SKUs, such as coauthoring, data connectively, and high value stencils for Visio, and stronger Office 365 integration plus the connection to Project Server or Project Online with PPM capabilities for Project.

**7. Since there is no cloud-based Standard SKU for Project or Visio today, will Microsoft be introducing this in the future?**

No; Microsoft has no plans to introduce a cloud based version of Project Standard or of Visio Standard. Our intent is to simplify our licensing in the cloud and to align the Project and Visio cloud-based offers to Office. This allows us to concentrate our engineering and packaging in a more consistent and cost effective manner, and we pass those efficiencies on to our customers.

**8. My organization is licensed for Project or Visio on-premises and Office 365 ProPlus prior to the Office 2016 release and is having issues with the lack of support for side-by-side installation. Where can we get help?**

Contact your Microsoft representative to explore your options.

**9. If my organization moves to Project Pro for Office 365 and/or Visio Pro for Office 365, will we be forced to upgrade to future versions of the products?**

No, IT admins can postpone updates to Project Pro for Office 365 or Visio Pro for Office 365. However, at some point Microsoft will no longer support non-upgraded versions of Project Pro for Office 365 or Visio Pro for Office 365.

**10. Which features have been deprecated in the 2016 release of Project Pro for Office 365?**

The only feature deprecated in the Project client apps is the ability to save to the Project 2003 file format. You are still able to open and edit Project 2003 files, but will need to save to a newer Project file format.